

BEONSTONE PRODUCT WARRANTY – MASONRY

For over 60 years, Permacon, a division of Oldcastle Architectural Canada (hereinafter Permacon) has supplied sustainable products manufactured to the highest quality standards. This warranty applies to Beonstone wetcast concrete masonry products intended for residential use only. Included in this warranty are products of the Beonstone architectural panels line (hereinafter Beonstone products).

DEFINITION OF WARRANTY

Permacon guarantees that at the date of delivery, Beonstone wetcast concrete products are free from manufacturing defects. All Beonstone products meet or exceed the current requirements of CSA (Canadian Standards Association) and ASTM (American Standards for Testing Materials).

On the express condition of compliance with the conditions set out below, Permacon is proud to guarantee the structural integrity of Beonstone concrete products for a period of 50 years, non-transferable, from the date of product purchase. This warranty will remain in force as long as the original purchaser owns the building where the products have been installed, in compliance with Beonstone installation guide, codes, standards and good practice in force. The warranty covers any deterioration of Beonstone products in normal, non-abusive of the installation.

PERFORMANCE OF WARRANTY

To take advantage of this warranty, the purchaser must duly complete the warranty form available on the Permacon website and submit it as stipulated in the guidelines.

In case of claim, purchasers must present their certificate of warranty issued by Permacon, as well as valid proof of purchase (invoices, delivery slips, pallet labels). Permacon will provide free of charge a new product to replace the defective unit after inspection by Permacon or one of its representatives or agents. Installation costs remain the responsibility of the purchaser.

WARRANTY EXCLUSIONS

The warranty on Beonstone products does not cover potential damage to the structural framing of the building caused by an installation that does not respect the guidelines written in the Beonstone installation guide and also, local building codes.

The warranty does not cover the discoloration of the panels caused by the presence of chemical products in the air or direct contact of chemical products such as, for example, paints and/or acids with Beonstone products.

The warranty does not cover efflorescence, a whitish deposit that sometimes appears on the product surface. Efflorescence does not affect the structural integrity of the product and usually its appearance will be reduced naturally over time in typical outdoor applications.

The warranty does not apply to spalling or other breakage that may be caused by impact, abrasion or inappropriate or inadequate live loads.

The warranty does not apply to damage caused by acts of god or resulting from willful misconduct or negligence on the part of the owner or any third party.

CAUTION

Beonstone products stand out for their slate finish reproducing the look of natural stone. Natural stone typically exhibits a range of colours and a varying appearance in terms of size and thickness.

Colours

All Beonstone products are made from natural materials that may vary slightly over time. Therefore, it is normal that the completed construction may show such colour variations.

The colours used to illustrate products in our print and digital media are as accurate as printing processes and screen calibrations allow. It is strongly recommended to choose the final colour of the product using a real sample available from your Permacon products dealer.

To obtain overall colour uniformity, it is suggested to select units at random from several pallets.