

 **ROYAL**® Trim & Mouldings

WARRANTY INFORMATION



Welcome to trim
that differentiates.



Thank you for choosing Royal® Trimboard and Trim & Mouldings

Your Royal® Trimboard and Trim & Mouldings make a beautiful statement about your home, and so does the warranty that backs them up. We offer one of the best warranty programs in the industry.

Limited 25-Year Warranty

Royal Trimboard, Trim & Mouldings Products

Effective Date:

This warranty is in effect for all Products installed after 09/01/2015

Terms:

Subject to the terms and conditions of this Warranty, Royal Building Products (USA) Inc. (herein Royal) warrants to the Homeowner that its Trimboard, Trim and Mouldings products ("Products") are free from manufacturing defects in material and workmanship if installed according to our installation instructions, and will not rot, peel, flake, corrode, blister, split, chip, or fade unevenly when exposed evenly. While you own your home, this Warranty will remain in effect for 25 years. This warranty is not transferable. Royal reserves the right to discontinue, modify or otherwise alter any of its Products, including color, without prior notice.

This Warranty is made exclusively and specifically to the person(s) who both owns and continuously resides in the home on which the Products are installed (herein "Homeowner") if that person is the original purchaser of Royal's Product(s) covered under this warranty. This warranty is also made to a Homeowner who purchases a newly constructed residence on which the Product is installed directly from the builder.

Where Royal's Product(s) are installed on a structure (i) not occupied exclusively by the Homeowner (including his or her immediate family), (ii) used for income producing purposes, or (iii) used in a public or semi-public application, such as (but not limited to) a condominium, apartment building, house of worship, school, medical facility, senior living facility, government building, hotel, etc., then the warranty is made solely to the original owner of the structure ("Commercial Owner") and is not transferable. The term of the Commercial Owner's warranty is 25 years, prorated below.

If Royal determines at its sole discretion, that its Product(s) have a manufacturing defect covered under the Terms of this Warranty, Royal will at its option, either (1) refund the purchase price of the material (2) replace any Product it determines has a manufacturing defect. In the event of replacement the warranty applicable to the original Product(s) shall apply to the replaced Product and will extend for the balance of the original term of the warranty period. In any event, no labor charges shall be reimbursed. These remedies are the sole remedies for any defect to the Product.

Transferability:

This warranty is not transferable

Commercial Owner Pro-Ration Schedule:

Commercial Owners shall have a pro-rated warranty per the coverage chart below

Number of years after installation	Covered on a prorated basis
Up to 5	100%
5-9	80%
10-15	60%
15-25	40%

Limitations:

Royal's warranty does not provide protection against any damage caused by events including but not limited to:

- Misuse, negligence or improper installation
- Failure to provide reasonable maintenance to prevent accumulation of dirt, mildew, staining materials, pollution, exposure to chemical products or incompatible cleaners
- Improper handling, transportation, storage or maintenance prior to or during installation
- Alterations like applying incompatible coatings, stains or varnishes (see technical information for compatible coatings if any)
- Normal Weathering due to exposure to the elements
- Non Factory painted finishes or coatings applied to the products by anyone. Failure to adhere to Royal's recommended guidelines for application of painted surfaces may void this Warranty.
- Distortion, twisting, cupping, shrinkage or other deformation of the product that is any color darker than an L value of 56 where 100 is White and 0 is black (i.e. $L < 56$)
- Defects in the wall structure (materials or construction) on which Royal's products are installed which cause failure, such as movement, cracking or settling of the wall, foundation or building
- Deformation caused by high heat sources including but not limited to grills, fire pits, foil sheathing, low e-glass windows and low e-glass doors
- Damage caused by animals or insects
- Impact of foreign objects, hail, lightning, fire, hurricane, tornadoes, or other Acts of God
- Vandalism, intentional damage, riot or insurrection

Normal Weathering is defined as exposure to ultraviolet sun light and extremes of weather and atmosphere, which will cause any colored or painted surface to fade, darken, chalk or acquire a surface accumulation of dirt or stains. The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which Royal has no control. Royal shall determine, at its discretion, whether the product is suffering from abnormal weathering (which is not covered by warranty). Product(s) must have been exposed to the same weathering conditions and not partially covered by other materials such as shutters, awnings, porticos or other materials.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES OR OBLIGATIONS OF ROYAL, EITHER EXPRESSED OR IMPLIED, EXCEPT THAT THE DURATION OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS WARRANTY. ROYAL SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND. YOUR EXCLUSIVE REMEDY SHALL BE ENFORCEMENT OF THIS WARRANTY UPON THE TERMS AND CONDITIONS HEREIN CONTAINED. NO REPRESENTATIVE OF ROYAL OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

Some States do not allow limitations on how long an implied warranty lasts, so the foregoing limitation may not apply to you.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty Claims Process:

The claimant shall provide a written description of the claimed manufacturing defect together with original proof of purchase within 30 days of noticing the defect to the following address:

Royal Building Products,
91 Royal Group Crescent,
Woodbridge, Ontario, Canada, L4H 1X9.

FOR INQUIRIES AND CLAIM SUBMISSIONS,
PLEASE VISIT WWW.RBPWARRANTY.COM

The claimant must provide date of installation and proof of property ownership. The claimant may be required to submit a sample of the defective materials for analysis. This sample may need to be removed from the property at the property owner's expense. Royal will analyze the material claimed to be defective and determine the validity of the claim.

Use and Care:

Your Royal product is a low maintenance product. Please refer to our Use and Care brochure for the best way to keep your Royal product looking great.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Limited 25-Year Warranty

Prefinished Trim

Effective Date:

This warranty is in effect for the Kynar Aquatec® finish coating on your Prefinished Trim by Royal® products installed after 8/1/2015 (“Products”).

Terms:

Royal warrants that the Kynar Aquatec® finish coating will weather normally (defined below) and will not peel, crack, or chip for 25 years from the original date of installation, see proration schedule below. The Kynar Aquatec® Warranty is not transferable. Should Royal determine that damage to the finish coating is covered by this warranty, Royal will provide replacement coating and Royal's maximum liability for coating labor shall not exceed \$1 per square foot, prorated.

Kynar Aquatec® Proration Schedule

Number of years after installation	Covered on a prorated basis
Up to 2	100%
2-5	90%
6-10	80%
15-25	60%
16-20	40%
21-25	20%

This Warranty is made exclusively and specifically to the original purchaser of the Prefinished Trim by Royal® products bearing the Kynar Aquatec® finish coating. It is also provided to a person who purchases directly from the builder (who purchased Prefinished Trim by Royal® products bearing the Kynar Aquatec® finish coating) a newly constructed residence on which Prefinished Trim by Royal® products bearing the Kynar Aquatec® finish coating are installed.

Hail Coverage:

Hail damage is excluded from warranty coverage. Any hail damage to your Royal Product(s) should be claimed against any applicable homeowner's insurance. Nevertheless, if hail damage is not covered by applicable homeowner's insurance it can be claimed upon application for warranty coverage and the payment of \$50 (Fifty US Dollars) for warranty servicing. This hail coverage shall only cover replacement material costs and never any labor to replace damaged pieces of product. Proof of insurance required.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES OR OBLIGATIONS OF ROYAL, EITHER EXPRESSED OR IMPLIED, EXCEPT THAT THE DURATION OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS WARRANTY. ROYAL SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND. YOUR EXCLUSIVE REMEDY SHALL BE ENFORCEMENT OF THIS WARRANTY UPON THE TERMS AND CONDITIONS HEREIN CONTAINED. NO REPRESENTATIVE OF ROYAL OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

Some States do not allow limitations on how long an implied warranty lasts, so the foregoing limitation may not apply to you.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Limitations:

Royal's warranties cover only the manufacturing defects identified above and do not provide protection against any damage caused by other factors including but not limited to:

- Normal weathering (as defined below)
- Uneven exposure to sunlight
- Misuse or negligence
- Failure to provide reasonable maintenance to prevent accumulation of dirt, mildew, staining materials, pollution, exposure to chemical products or incompatible cleaners
- Alterations like applying incompatible coatings, stains or varnishes (see technical information for compatible coatings if any)
- Improper handling or storage
- Defects in the wall structure (materials or construction) on which Royal's products are installed which cause failure, such as movement, cracking or settling of the wall, foundation or building
- Deformation caused by high heat sources including but not limited to grills, fire pits, foil sheathing, low e-glass windows and low e-glass doors.
- Damage caused by animals or insects
- Impact of foreign objects, hail, lightning, fire, hurricane, tornadoes, or other Acts of God
- Vandalism, intentional damage, riot or insurrection

Normal Weathering is defined as even exposure to ultraviolet sunlight and extremes of weather and atmosphere which will cause any colored or painted surface to fade, darken, chalk or acquire a surface accumulation of dirt or stains. The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which Royal has no control. Royal shall determine whether the siding is suffering from normal weathering (which is not covered by warranty). Product is weathering abnormally if it evidences a change in color of more than the requisite Hunter Units as calculated according to ASTM D2244, as outlined in the chart herein. Product(s) must have been exposed to the same weathering conditions and not partially covered by other materials such as shutters, awnings, porticos, or other materials.

Uneven exposure to sunlight is not covered under the terms of this Warranty.

Warranty Claims Process

The claimant shall provide a written description of the claimed manufacturing defect together with original proof of purchase within 30 days of noticing the defect to the following address:

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91 Royal Group Crescent
Woodbridge, Ontario
Canada L4H 1X9

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Our goal: to bring more products, more styles, more technology, more design insight and more sustainable solutions to the attention of everyone who cares about creating the best exterior possible. Build Royal™



SIDING • DECKING • TRIM & MOULDINGS • SHUTTERS, MOUNTS & VENTS
SOFFITS • ACCESSORIES • RAINWARE



RoyalBuildingProducts.com

1.855.ROYAL85

For product warranty details, please visit www.RBPWarranty.com

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